

where quality matters...

Quality Policy

Diligent Technical Services Ltd., is fully committed to continuous review and improvement of its Quality Management System to suit our business environment. The management has an ongoing commitment to:

- 💧 Improve and develop our quality policy and its objectives.
- 💧 Ensure that customer needs and expectations are determined and fulfilled, with the aim of achieving customer satisfaction.
- 💧 Communicate, throughout the organization, the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- 💧 Ensure that Management Reviews are completed.
- 💧 Review and revise this policy, as necessary, at regular intervals.
- 💧 Report Internal Audit results, as a means of monitoring and measuring the processes and effectiveness of the Quality Management System.
- 💧 Ensure the availability of resources necessary to achieve its objectives.
- 💧 Comply with the requirements of ISO 9001:2008.
- 💧 Continually improve the effectiveness of the Quality Management System.
- 💧 **This policy is published to customers, and other interested parties, through www.diligentech.ca**

A handwritten signature in blue ink, appearing to be "DMP".

Authorized signatory
Diligent Technical Services Ltd.